

FANUC

Automation has a name.

FANUC HAS A PLAN FOR YOU.

FANUC Plans combine essential service coverage with premium features to support your CNC systems, now and in the future. Customise our plan to fit your needs and enhance them with optional services that deliver real value to your operations: **find the plan that suits you!**



WHY FANUC PLANS?



FIXED SERVICE COSTS

Know your costs from day one with transparent, contract-defined pricing.



PREDICTABLE TCO

Take control of your budgeting with full visibility into your equipment's total cost of ownership across its lifecycle.



EXTENDED COMMERCIAL GUARANTEE

FANUC Care gives you peace of mind with extended protection and reduced financial risks.



BUILT AROUND YOUR NEEDS

Upgrade your plan with additional services tailored to your needs to maximise your benefits.



LOCAL, RESPONSIVE SUPPORT

European network for faster reaction time and support in your local language.



PEACE OF MIND

Rely on proven service plans that safeguard performance today and tomorrow.

WHATEVER YOUR NEED, THERE'S A **FANUC** PLAN!



CNC SYSTEMS

Made to maximise your CNC performance.
Let's get you covered—**find the plan that suits you.**

SERVICE OFFERING	SMART	PRO	DIGITAL PRO
HOTLINE Technical phone support within local business hours	✓	✓	✓
MyFANUC FANUC digital service platform	✓	✓	✓
FANUC CARE Commercial guarantee up to 8 years		✓	✓
FANUC ASSISTED REALITY Technical remote support via FAR app		✓	✓
FIELD SYSTEM BASIC PACKAGE (FsBP) On-premise IIoT platform to drive production improvements			✓
ADD-ON SERVICES Customise your plan with additional services to enhance efficiency	 CHOOSE AT LEAST 1	 OPTIONAL	 OPTIONAL

CUSTOMISE YOUR PLAN WITH **ADD-ON SERVICES**

Your plan, your way. Personalise it with optional services to fit your operation perfectly.

 FIELD & MAINTENANCE	 TECHNICAL SUPPORT	 SPARE PARTS	 MEASUREMENTS
 INSPECTION Check-up of product status  INSTALLATION CHECK Verification of correct installation/setup  REACTION TIME Technical on-site support with priority response options	 EXTENDED HOTLINE Technical phone support outside local business hours  FANUC ASSISTED REALITY Technical remote support via FAR app	 EXTENDED SPARE PARTS SALES & DELIVERY Priority express spare parts delivery  SPARE PARTS RESERVATION Reserved spare parts at FANUC's local warehouse  CONSIGNMENT STOCK Spare parts stored directly at your warehouse	 SERVO GUIDE CHECK Condition assessment with servo guide software

AND MORE...



LET'S **MAKE PLANS** TOGETHER!

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