



Provision of Information Regarding Data Processing Services

FANUC provides the following information regarding the switching and data migration of the ZDT Cloud service.

1. Procedures for Switching and Data Portability of Data Processing Services

(1) Method of Switching and Data Migration

- **Method of Switching**

Customers are required to notify FANUC of their intention to switch from ZDT in accordance with the notice period specified by FANUC.

- **Method of Data Migration**

Customers are entitled to choose one of the following options and must notify FANUC accordingly:

- Switching to another service that supports data export:

In this case, we will export the data to the new service provider. Customers must provide FANUC with detailed information about the destination service provider to enable the data export.

- Switching to other services:

In this case, customers can obtain the data by following the procedures specified by FANUC.

(2) Format for Switching and Data Migration

When switching from ZDT, data will be migrated in a file-based format using CSV.

(3) Limitations and Technical Constraints on Switching and Data Migration

Data eligible for migration does not include any information that constitutes intellectual property rights or trade secrets of FANUC or third parties.

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Depending on the software or firmware version, there may be limitations on data migration.

2. Reference to the Online Register

Please refer to our online register for information on the structure and format of data that can be migrated from ZDT, as well as the relevant standards and open interoperability specifications. The latest version of the online register for your use is provided in the annex.

Annex

Online Register

The structure and format of data that can be migrated from ZDT, as well as the relevant standards and open interoperability specifications, are as follows.

1. Structure and Format of Data

The structure and format of data that can be migrated from ZDT, as well as the relevant standards and open interoperability specifications, are as follows.

Data Structure	Data Format
Robot Data (e.g., controller ID, program name, operating status, alarm information, maintenance, axis information, date/time, etc.)	CSV

2. Relevant Standards and Open Interoperability Specifications

The standard specifications related to data that can be migrated from ZDT vary depending on the service content and the customer's usage. The main standard specifications used by our company are as follows.

- CSV – CSV data format

If common specifications or harmonized standards are published by the European Commission, FANUC will update this online register accordingly.